



OTOB Installation Guide

Release rel-11.0

Rother OSS GmbH

19.09.2024

Contents

1	Beschreibung	3
2	Systemvoraussetzungen	5
2.1	Framework	5
2.2	Pakete	5
2.3	Drittanbieter-Software	5
3	Verwendung	7
3.1	Einrichtung	7
4	Über	9
4.1	Kontakt	9
4.2	Version	9

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CHAPTER 1

Beschreibung

Inside the OTOBO standard system, the option `Ticket::Frontend::NeedAccountedTime` overrides the option `Action::NoteMandatory`. Therefore, it is not possible to configure dialogues without mandatory entry of articles and `TimeUnits`. This package changes the behaviour, `TimeUnits` are only mandatory if an article exists for it.

Systemvoraussetzungen

2.1 Framework

OTOBO 10.1.x

2.2 Pakete

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2.3 Drittanbieter-Software

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3.1 Einrichtung

4.1 Kontakt

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4.2 Version

Author: Rother OSS GmbH / Version: rel-11.0 / Date of release: 2024-09-19