



OTOB Installation Guide

Release rel-11.0

Rother OSS GmbH

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CHAPTER 1

Description

Inside the OTOBO standard system, the option `Ticket::Frontend::NeedAccountedTime` overrides the option `Action::NoteMandatory`. Therefore, it is not possible to configure dialogues without mandatory entry of articles and `TimeUnits`. This package changes the behaviour, `TimeUnits` are only mandatory if an article exists for it.

System requirements

2.1 Framework

OTOBO 10.1.x

2.2 Packages

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2.3 Third-party software

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3.1 Setup

4.1 Contact

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4.2 Version

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