



# OTRS Configuration Options Reference

*Release 7.0*

**OTRS AG**

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# CHAPTER 1

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*CloudService*

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## CHAPTER 2

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*CloudService → Admin → ModuleRegistration*

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## CHAPTER 3

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*Core*

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## CHAPTER 4

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*Core → Agent → FAQ*

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## CHAPTER 5

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*Core → AppointmentCalendar*

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## CHAPTER 6

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*Core → AppointmentCalendar → Plugin*

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## CHAPTER 7

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*Core → AppointmentCalendar → TicketAppointments*

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## CHAPTER 8

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*Core → Auth → Agent*

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## CHAPTER 9

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*Core → Auth → Agent → TwoFactor*

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## CHAPTER 10

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*Core → Auth → Customer*

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## CHAPTER 11

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*Core → Auth → Customer → TwoFactor*

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## CHAPTER 12

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*Core → Auth → TwoFactor*

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## CHAPTER 13

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*Core → Autoload*

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# CHAPTER 14

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*Core → Base*

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*Core → Cache*

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## CHAPTER 16

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## CHAPTER 17

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## CHAPTER 18

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*Core → CommunicationChannel → MIMEBase*

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## CHAPTER 20

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*Core → Log*

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## CHAPTER 51

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*Core* → *MailQueue*

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